# What is the name of my dog<sup>1</sup>: on not so secret answers to security questions

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<sup>1</sup> I don't own a dog

#### Information classification?

- Sensitive secret top secret
- What is the question you really want an answer to?
- Simple: who are the reviewers who rejected my beautiful and elegant xxxcrypt submission introducing the first efficient and provably secure lattice-based homomorphic multiparty quantum identity-based computation with a tight reduction of the shortest path between Nice and Monaco?

- Hack the conference review system
- But this is hard: for a security conference we use a multilevel secure machine with threshold-based multi-factor authentication with zero-knowledge identification (in a smart card), location based verification (in a smart phone), biometrics (iris, no fingerprint) and phishing detection

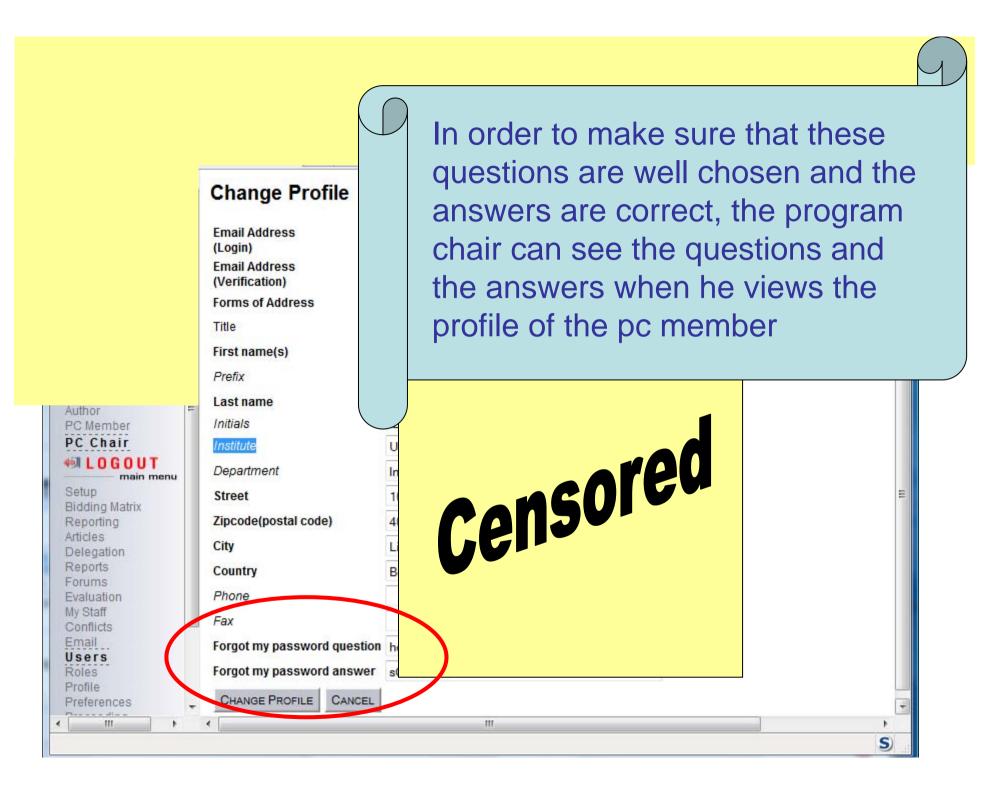
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- No, wait a minute, we actually use passwords
- And what if someone forgets his/her password?
- That never happens
- Wait a minute, even cryptographers forget passwords

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- Example: what is the name of my dog?
  Answer could be: Tekkie/Tawny/Snoopy
- Enhanced security feature: user can choose his/her own question

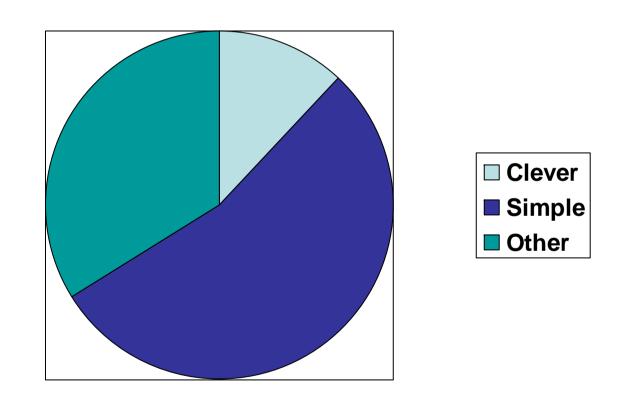
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- Enhanced security feature: user can choose his/her own question
- This feature is provided by a conference review system offered by a publisher



#### How to respond

- the privacy advocate: should I really see this data?
- the cryptographer: perhaps this has security implications
- the scientist: great, this is valuable empirical data

## The results: 50 security experts



#### **Clever (12%)**

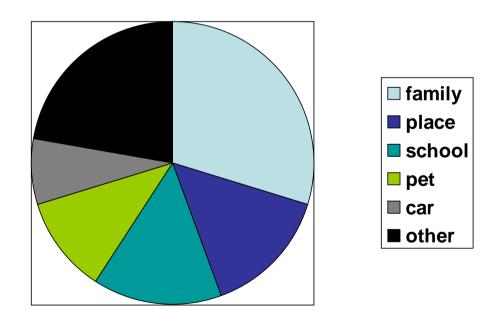
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#### Simple (54%)

- entropy is low
- answer easy to find:
  "what is the name of my oldest son"



#### Variant (6%)

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#### Answer = question (28%)

- 4%: 1 character: "7" or "+"
- 6%: negation: "no" "n/a" "none"
- 6%: a simple word: "qwerty"
- 12%: a phrase or question: "what is the question?"

In some cases the phrase or word may be a password hint, which could be used to help a password cracker

More research is needed...

## The good news

as far as I can tell the security question is not used in any way

the password is just sent (in clear) to the email address of the pc member

so why is this information collected? to sell it?

to support academic research into security questions?

## Ask for help with my research

- I am fascinated by the question how cryptographers choose security questions
- Please send your favorite security questions and answers to bart.preneel(AT)esat.kuleuven.be
- If you send 20\$ to my PayPal account, I will send you a detailed security analysis of your question
- You can trust me: I have hired a lawyer to write an 80page security policy<sup>1</sup> which will someday be reviewed by the ethics board of my university

<sup>&</sup>lt;sup>1</sup> This security policy will be updated monthly to reflect changes in the regulatory environment. Additional disclaimers my be added at any time<sup>2</sup>

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